

The Tour of Britain



Volunteer Manual

Your guide to the 2011 Tour of Britain



The Tour of Britain - Volunteer Guide

Introduction

Thank you for volunteering to help at The Tour of Britain 2011.

With your involvement we plan to make this year's race the best ever.

Volunteers are vital to the success of the race and we are grateful for your continuing support. Without your help races such as The Tour of Britain simply couldn't happen. We hope that you find the experience a fulfilling one.

In addition to your Tour of Britain goody bag, our official clothing supplier, ProVision Clothing, will be offering all volunteers 20% off Official Merchandise including the new-for-2011 IG Markets Gold Jersey, Yodel Sprints Jersey and Skoda King of the Mountains Jersey.* All volunteers will also be entered in to a prize draw to win a pair of VIP Hospitality passes for a stage of their choice during the 2012 Tour of Britain and an IG Markets Gold Jersey signed by this year's Tour of Britain winner.

We hope you enjoy your day and welcome your feedback either via your volunteer co-ordinator on the day or at info@thetour.co.uk.

Best Wishes,

The Tour of Britain Team

** In order to qualify for the 20% off items need to be purchased at a start or finish during this year's race*

Volunteering

Essential Information



In this section you will find all the information that you need; if in doubt at any time please refer to this manual.

While you are working as a volunteer on behalf of The Tour of Britain it is important to remember that you are representing the race organisers and as such we ask that you are polite and helpful to members of the public at all times.

Essential Information

Points to remember

On the day please report to your chosen location at the time stated in this manual (this information is available in the following pages). Here you will be met by a member of our team who will let you know where you will be based and what you will be doing. Unfortunately we are unable to refund any travel expenses incurred. Please remember that there may be some traffic disruption and that your journey may take longer than expected. Please park off the race route.

Remember to bring a packed lunch with you and plenty of water, especially if it's a hot day. You may also like to bring this manual with you to refer back to.

Wear suitable clothing and comfortable, closed toe footwear for your own protection. Remember to bring a waterproof with you just in case or if it's sunny bring sunblock.

Make sure that you wear the hi viz jacket you are provided with at all times and that you do not leave your position without informing a member of The Tour of Britain staff.

In an emergency follow the instructions of your supervisor and do not put yourself at risk. If the area you are in is being evacuated you must leave along with the members of the public.

Please do treat members of the public with respect and remain professional at all times. Also make sure you are familiar with the location of any public facilities in your area and the timings of the race.

Please don't obstruct the course or competitors. Don't smoke or drink alcohol while on duty. Please keep mobile phone use to emergencies only. Do not wear large or loose jewellery which could become caught. We also ask that you do not trouble riders for autographs or photo whilst working.*

At the end of the day please report back to your supervisor who will check you back in and issue you with your Tour of Britain goody bag.

**we appreciate that getting close to riders and teams is a big part of the experience for our volunteers but we do ask that you do not let this distract you from the task in hand. Many teams and riders are only too happy to sign autographs and let you in to the team buses but we cannot guarantee that this will happen.*

Essential Information

Frequently Asked Questions

Below is a list of questions frequently asked by members of the public, if in doubt please refer them to a member of Tour of Britain staff.

Q. Can I cross the course?

A. Yes, but only at a designated crossing under instruction from a marshal.

Q. Where is the toilet?

A. Take time to familiarise yourself with the location of any public toilets in the vicinity of your allocated position.

Q. Where does the race go?

A. The routes are published on the website www.tourofbritain.co.uk and a brief outline is given further on in this manual.

Q. Where is the closest first aid station?

A. Your supervisor will let you know where the first aid station is when you first arrive. It is also worth remembering that there is an ambulance travelling with the race as well as a dedicated first aid support on site.

Q. I have lost/found a child?

A. Please direct them to a member of Tour of Britain staff or your Volunteer Co-ordinator.

Your Role

What could you be doing?



We need volunteers to help with all aspects of the race and the roles are very varied. Please understand that we cannot guarantee that you will do a particular role but that we will always try to give you something to do that you are happy and comfortable with. If you see a position that particularly appeals to you please let your supervisor know so they can accommodate if at all possible.

Positions include

- Course Marshals will be assigned to a designated part of the route to help with keeping the course free to spectators etc. They will also be asked to man crossing points.
- Spectator Survey: Collecting information from race spectators. This is a great role for outgoing people who like to mingle. It also helps us prove to potential host towns just how great The Tour of Britain is!
- Spectator Liaison: Helping spectators get the most from their day. Explaining about the race and directing them to facilities ie crossing points, hospitality.
- And many other roles including team parking marshals, security marshals and general helpers.

Where you'll be needed...

Stage 1 *Peebles - Dumfries* (Sunday 11th September)

Start

Where: High Street, Peebles
Postcode: EH45 8SD
Grid reference: NT 25179 40428
When: From 08:00 to 12:00

Skoda KOM 1 - *N.B. Limited parking available*

Where: Before cattle grid, Megget Hill (Cat. 3)
Postcode: ML12 6QR
Grid reference: NT 14696 20144
When: From 10:15 to 12:15

Skoda KOM 2

Where: At Dumfries and Galloway sign, A701, Devil's Beef Tub (Cat. 3)
Postcode: DG10 9SR
Grid reference: NT 04707 14116
When: From 10:40 to 12:40

Skoda KOM 3

Where: Gates on left and right, Banks Hill (Cat 3)
Postcode: DG1 2PG
Grid reference: NX 88542 59325
When: From 12:25 to 14:25

Yodel Sprint 1

Where: Before the cemetery gates, B709, Innerleithen
Postcode: EH44 6PE
Grid reference: NT 33200 36187
When: From 9:30 to 11:30

Yodel Sprint 2

Where: Outside Town Hall, Moffat
Postcode: DG10 9JN
Grid reference: NT 08399 05524
When: From 10:50 to 12:50

Finish

Where: White Sands, Dumfries
Postcode: DG1 2PG
Grid reference: NX 97094 75977
When: From 11:45 to 15:00

Where you'll be needed...

Stage 2 Kendal - Blackpool (Monday 12th September)

Start

Where: Abbot Hall, Kendal
Postcode: LA9 5AP
Grid reference: SD 51629 92056
When: From 08:30 to 12:30

Skoda KOM 1

Where: At lay-by after right turn, Grayrigg (Cat. 2)
Postcode: LA8 9DG
Grid reference: SD 61352 98643
When: From 9:50 to 11:50

Skoda KOM 2

Where: Gate on the right handside, Grizedale (Cat. 3)
Postcode: PR3 1UJ
Grid reference: SD 53568 48264
When: From 11:15 to 13:15

Skoda KOM 3

Where: Before gate on right, Strickens Lane, Bank Farm (Cat 3)
Postcode: PR3 1UE
Grid reference: SD 53080 46820
When: From 11:20 to 13:20

Yodel Sprint 1

Where: Fairfield Mill sign, A684, Sedbergh
Postcode: LA10 5HA
Grid reference: SD 64669 91806
When: From 10:00 to 12:00

Yodel Sprint 2

Where: Opposite car park, A683, Devil's Bridge (Kirkby Lonsdale)
Post code: LA6 2DF
Grid reference: SD 61621 78223
When: From 10:20 to 12:20

Yodel Sprint 3

Where: Opposite Lancashire CC office, A683, Caton
Post code: LA2 9QZ
Grid reference: SD 53256 64733
When: From 10:50 to 12:50

Finish

Where: The Tower, Blackpool
Postcode: FY1 4BJ
Grid reference: SD 30582 36007
When: From 11:30 to 15:30

Where you'll be needed...

Stage 3 *Stoke-on-Trent* (Tuesday 13th September)

Start

Where: Trentham Gardens, Stoke-on-Trent

Post code: ST4 8JG

Grid reference: SJ 86799 40805

When: From 08:15 to 12:15

Skoda KOM 1

Where: House on right, Ramshorn (Cat. 2)

Post code: ST10 3BU

Grid reference: SK 08438 45344

When: From 10:50 to 12:50

Skoda KOM 2

Where: Layby on left, Gun Hill (Cat. 1)

Post code: ST13 8PR

Grid reference: SJ 96773 60938

When: From 11:20 to 13:20

Skoda KOM 3

Where: Gate on the right, Commonsides (Cat 2)

Post code: ST10 2NT

Grid reference: SJ 98989 41890

When: From 12:00 to 14:00

Yodel Sprint 1

Where: Entrance to Leisure Centre, A520, Stone

Postcode: ST15 8QZ

Grid reference: SJ 90225 33553

When: From 10:00 to 12:00

Yodel Sprint 2

Where: Outside Oldfieldshall Middle School, B5027, Uttoxeter

Postcode: ST14 7PJ

Grid reference: SK 08409 33568

When: From 10:25 to 12:25

Yodel Sprint 3

Where: Layby / speed camera on right, A523, Leek

Post code: ST13 8AA

Grid reference: SJ 98097 56669

When: From 11:30 to 13:30

Finish

Where: Outside the Town Hall, Albion Street, Hanley, Stoke-on-Trent

Post code: ST1 1QH

Grid reference: SJ 88238 47388

When: From 11:30 to 15:30

Where you'll be needed...

Stage 4 *Welshpool - Caerphilly* (Wednesday 14th Sept)

Start

Where: Powis Castle, Welshpool

Post code: SY21 8RF

Grid reference: SJ 21521 06379

When: From 08:15 to 12:15

Skoda KOM 1

Where: Layby on the left, A470, Llyswen Hill (Cat. 3)

Post code: LD3 0NF

Grid reference: SO 12233 36266

When: From 11:30 to 13:30

Skoda KOM 2

Where: Opposite Storey Arms, A470, Brecon Beacons (Cat. 1)

Post code: LD1 8NL

Grid reference: SN 98224 20298

When: From 12:00 to 14:00

Skoda KOM 3

Where: At car park on the left, Mountain Road, Caerphilly Mountain (Cat. 1)

Post code: CF83 1JA

Grid reference: ST 15570 85251

When: From 13:15 to 15:15

Yodel Sprint 1

Where: Opposite the golf club, A483, Newtown

Post code: SY16 3AJ

Grid reference: SO 12157 92034

When: From 10:00 to 12:00

Yodel Sprint 2

Where: Outside Metropole Hotel, A483, Llandrindod Wells

Post code: LD1 5DL

Grid reference: SO 06024 61198

When: From 11:00 to 13:00

Yodel Sprint 3

Where: Comprehensive School, A4059, Mountain Ash

Post code: CF45 4DG

Grid reference: ST 03824 99735

When: From 12:50 to 14:50

Finish

Where: The Crescent Road, Caerphilly

Post code: CF83 1AB

Grid references: ST 15254 87026

When: From 12:30 to 16:30

Where you'll be needed...

Stage 5 *Exeter - Exmouth* (Thursday 15th September)

Start

Where: Cathedral Yard, Exeter
Post code: EX4 3DT
Grid reference: SX 91955 92561
When: From 08:15 to 12:15

Skoda KOM 1

Where: Layby on left / Car Park, B3387, Haytor Rocks (Cat. 1)
Post code: TQ13 9XT
Grid reference: SX 75648 79741
When: From 11:30 to 12:30

Skoda KOM 2

Where: At stone on left, B3357, Coffin Stone (Cat. 2)
Post code: TQ13 7PT
Grid reference: SX 68033 73271
When: From 10:45 to 12:45

Skoda KOM 3

Where: After junction (car park on left), B3357, Huccaby Tor (Cat. 2)
Post code: PL20 6SA
Grid reference: SX 64191 74625
When: From 10:45 to 12:45

Yodel Sprint 1

Where: Outside Mulberry Inn, Cheriton Bishop
Post code: EX6 6JH
Grid reference: SX 77319 92995
When: From 9:45 to 11:45

Yodel Sprint 2

Where: Outside school, Western Road, A377, Crediton
Post code: EX17 3NG
Grid reference: SS 82213 00553
When: From 12:15 to 14:15

Yodel Sprint 3

Where: Outside Cranbrook veterinary surgery, Rockbeare
Post code: EX5 2EA
Grid reference: SY 01609 95407
When: From 12:50 to 14:50

Finish

Where: The Esplanade, Exmouth
Post code: EX8 2SW
Grid reference: SX 99991 80519
When: From 12:30 to 16:30

Where you'll be needed...

Stage 6 *Taunton - Wells* (Friday 16th September)

Start

Where: East Street, Taunton
Post code: TA1 3LP
Grid reference: ST 22952 24490
When: From 08:15 to 12:15

Skoda KOM 1

Where: Outside Green Shutters Garden Centre, A378, Fivehead Hill (Cat. 3)
Post code: TA10 0PE
Grid reference: ST 36810 24813
When: From 9:45 to 11:45

Skoda KOM 2

Where: Layby after junction, B3135, Cheddar Gorge (Cat. 1)
Post code: BA5 3BT
Grid reference: ST 49594 53282
When: From 11:20 to 13:20

Skoda KOM 3

Where: Layby and gate, Old Bristol Hill (Cat. 1)
Post code: BA5 3AP
Grid reference: ST 55210 58961
When: From 12:00 to 14:00

Yodel Sprint 1

Where: Outside Langport Travel, North Street, Langport
Post code: TA10 9PA
Grid reference: ST 42022 26804
When: From 10:00 to 12:00

Yodel Sprint 2

Where: At Cox Mill Hotel, Cheddar
Post code: BS27 3QE
Grid reference: ST 46453 53898
When: From 11:15 to 13:15

Finish

Where: Priory Road, Wells
Post code: BA5 1ST
Grid reference: ST 54681 45401
When: From 12:00 to 15:30

Where you'll be needed...

Stage 7 *Bury St Edmunds - Sandringham* (Sat 17th Sept)

Start

Where: Angel Hill, Bury St Edmunds

Post code: IP33 1LT

Grid reference: TL 85534 64197

When: From 08:15 to 12:15

Skoda KOM 1

Where: Layby on the right, A1141, Lavenham Hill (Cat. 3)

Post code: CO10 9LS

Grid reference: TL 91524 51462

When: From 11:45 to 12:45

Skoda KOM 2

Where: before the gates at Christchurch Park, Ipswich (Cat. 2)

Post code: IP1 3ST

Grid reference: TM 16484 45665

When: From 10:30 to 12:30

Skoda KOM 3

Where: by entrance on left, B1077, Framsdon (Cat. 3)

Post code: IP14 6HD

Grid reference: TM 19018 59942

When: From 10:45 to 12:45

Yodel Sprint 1

Where: Sir Alf Ramsey Way, before jnc with Alderman Road, Ipswich

Post code: IP1 2DT

Grid reference: TM 15688 44362

When: From 10:25 to 12:25

Yodel Sprint 2

Where: Shelfanger Road, Diss

Post code: IP22 4EN

Grid reference: TM 11540 80177

When: From 11:25 to 13:25

Yodel Sprint 3

Where: Market Square, Wymondham

Post code: NR18 0AN

Grid reference: TG 11120 01420

When: From 12:00 to 14:00

Finish

Where: Visitor Centre, Sandringham

Post code: PE35 6EH

Grid reference: TF 69087 28802

When: From 12:45 to 16:45

Where you'll be needed...

Stage 8 *The TfL London Stage* (Sunday 18th September)

Start / On Route / Finish

Where: The MOD Gardens at the back of Whitehall

Postcode: SW1A 2ET

Grid reference: TQ 30151 80035

When: 09:30 to 18:00

Please note that London is going to be a long day. Please make sure you bring plenty of food and drink with you. We will endeavour to get food and water to you but cannot guarantee that we will be able to keep you constantly supplied.

Timings for the day

Stage 8a (ITT)	11:00 - 13:00
IG Markets Hot Lap	13:00 - 14:00
The Prostate Cancer Charity Tour Ride	14:00 - 15:00
Stage 8b	15:45 - 17:45
Podium Presentation	18:00

Contact

The Tour of Britain

If you have any problems on the day, please contact one of the Tour of Britain staff - they will be easily recognisable and should be able to help answer most of your questions.

If you have any feedback from your experience as a volunteer, please do let us know! We are always looking for ways to improve the volunteer experience on our events.

Please send any feedback to info@thetour.co.uk.

SweetSpot

The Tour of Britain is brought to you by SweetSpot



SweetSpot Group Ltd
6A The Quadrant Courtyard
Quadrant Way
Weybridge
Surrey
KT13 8DL